



## Haywood Regional Medical Center

### Haywood Regional Medical Center Talking Points Update 02-29-08 Evening

*The Hospital Board and administration continue their aggressive strategies to restore certification for Medicare/Medicaid coverage. Following are today's updates:*

- **"JOB #1 is hospital-wide focus on recertification. Every staff member is focused and energized to the success of this sole effort. Please offer your support to Eileen Lipham who is leading the clinical effort and Gwen Evans who is leading the financial segment." Al Byers interim CEO**
- **HRMC officials met with Congressman Heath Shuler** today, which included a conference call with officials at The Department of Health & Human Services and Centers for Medicaid Services in Washington, as well as Senators Dole and Burr's offices. Everyone has pledged to expedite the process.
- HRMC has voluntarily **suspended our Blue Cross BlueShield and State employees contracts so that they can go back into effect immediately when recertification is completed.**
- Eileen Lipham has reported that an updated **Prevention and Competency Plan for Medication Management** has been developed by a team of HRMC nurses and pharmacists. Key RN's have been trained as medication specialists. Components of the plan include:
  - a redundant system for preventing errors
  - 100% monitoring of medication passes
  - evaluating potential missed administrations of medication.
  - ongoing analysis of trends and patterns for further education
- At this time, while HRMC is **committed to the attitude of transparency**, we appreciate the public's support of our 100% focus on the recertification process. We are all extremely concerned about the impact of this. There is a lot of information and numbers to sift through. When we have them, we will readily share them.
- HRMC is arranging the following meetings for **Monday March 3, 2008**. The agenda will include **updated HRMC information and a brief presentation by the Compass Group:**
  - 9:00 a.m. Haywood County Board of Commissioners Meeting (Justice Center)**
  - 11:00 a.m. HRMC Directors & Managers meeting HRMC Cafeteria
  - 3:00 p.m. Public Meeting HRMC Fitness Center**
  - 6:00 p.m. HRMC Medical Staff Meeting
- Arrangements have been made with the radiologists for **outpatient imaging services to continue.**
- HRMC will **continue insurance coverage for HRMC employees as usual.**
- **HRMC Physicians are receiving patients as usual in their practices.**
- Contact information for the Purple Ribbon Initiative in **support of HRMC's nurses:** 452-8080
- Hotlines and Website information: [www.haymed.org](http://www.haymed.org) Email: [rtindall@haymed.org](mailto:rtindall@haymed.org)  
Phone 828...454-9339; 734-9642; 454-9340; 456-8984; 452-9558; 452-5493
- Previous information is posted on [www.haymed.org](http://www.haymed.org).
- Today's information is fluid and is subject to change. Continued updates will be provided. You can expect an update over the weekend.
- HRMC continues to be extremely thankful for the positive community support. Your patience is greatly appreciated.

